

Privacy Policy

Great International PTY LTD T/A Great Forex

ACN 640 080 119

Date 1st July 2020

We need to collect personal information about you to provide you with our product and service. This privacy statement tells you how we collect, disclose and hold your information. Great Forex is committed to its privacy obligations under the National Privacy Principles contained in the Privacy Act 1988.

1. Collection of Personal information

Great Forex will collect your information from you directly whenever we can. We collect the following kinds of Personal Information

- Your name, gender, address, date of birth, phone number, mobile number, phone number, email address and occupation;
- Information you provide to us to verify your identity, such as passport, driver licence and bank statements;
- Detail of service or product you require from Great Forex or which you enquire about;
- Any additional Personal Information and conversation contents you provided to Great Forex online, by telephone, by email or otherwise to Great Forex.

Great Forex is required to collect certain Personal Information under the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth), rules and other subordinate instruments (AML/CTF Laws).

If Great Forex does not collect required Personal Information, then Great Forex may not be able to provide you with its service or products, or into contracts or undertake transactions with you.

2. Disclosure of Personal information

In order to support the financial products and services we provided to you, we may share the personal information described above with third-party services below:

- To Great Forex's intermediary banks in order to process certain transactions on your behalf;
- To Companies under contract to perform services for us or on our behalf, such as service providers that prepare and mail statements and transactions confirmations or provide data processing, computer software maintenance and developer, transaction processing and marketing services;
- To international intermediaries to complete your transactions;
- To any government regulatory bodies that normally require it or may request it.

3. Security

Great forex will maintain the security of your personal information. We have arrange of security safeguards to protect your Personal Information against loss and theft, as well as unauthorized access, disclosure, copying or modification.

The methods of protection may depend on the format in which it is contained.

- Technological measures for all data transfers over the Internet;
- Physical measures such as locked filing cabinets and restricted access to offices

4. Information Access

You can request to access your Personal Information by contacting us.

- We will endeavour to provide you with the requested information free of charge in a timely manner;
- We will provide you with reasons when we decide not to provide the requested Personal Information where appropriate;
- We are obligated to ensure that the Personal Information we hold about you is complete, correct, up to date and not misleading. If we reasonably suspect that any personal information may be out of date, inaccurate or misleading. We will seek to obtain update from you.

5. Contact and Complaints

Please contact us directly if you wish to make inquires regarding our privacy policy, access and/or update your personal information. Our contact details are as follows:

Phone	03 7023 0398
Email	admin@greatforex.com
Post	Great Forex 165 Coleman Pde, Glen Waverley, VIC 3150

Great Forex takes all complaints seriously and will investigate all complaints. If you believe there has been a breach of the Australian Privacy Principles, or if you have any other concerns about Great Forex's handling of your Personal Information, please contact Great Forex's customer service hotline on 03 7023 0398 at your earliest convenience. If you are unsatisfied with how we handle your complaint, you can contact Great Forex's Compliance Department for a further investigation. If the matter is still not resolved internally, you can contact Australian Information Commissioner for assistance.

Australian Information Commissioner

GPO Box 5218, Sydney NSW 2001

Website: <http://www.oaic.gov.au>

Telephone: 1300 363 992

Facsimile: (02) 9284 9666

Email: enquiries@oaic.gov.au